# Fault Tolerance for Highly Available Internet Services: Concept, Approaches, and Issues

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### Outlines

### 1. Introduction

- FT Concepts & Challenges

### 2. Fault Models & Failure Detection

- Approaches & Issues

# 3. Service Replications

- Concepts, Approaches & Issues

# 4. Failure Recovery

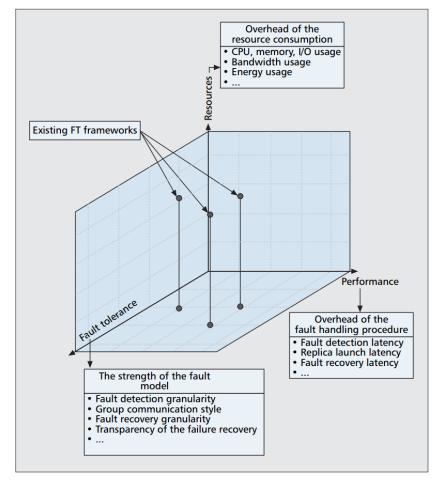
- Network, Transport, Session/Application Level Failovers

### 5. Conclusion

# Intro

### **Fault Tolerance Framework**

- ☐ FT Frameworks uses **Resource**Redundancy to Ensure Availability
- Two Concepts
  - Fault Detection
  - Fault Recovery
- ☐ Three Challenges
  - Resource Consumption
  - Strength of Fault Tolerance
  - Performance

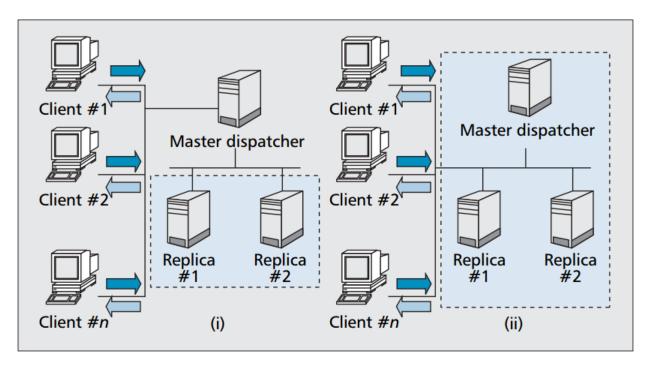


Credit: Ayari, Narjess, et al. "Fault tolerance for highly available internet services: concepts, approaches, and issues." *Communications Surveys & Tutorials, IEEE* 10.2 (2008): 34-46.

# Intro

### **Redundancy in Cluster-based Architecture**

- ☐ Two Redundancy Scenarios
  - Passive Scenario
  - Active Scenario



#### **Fault Types and Models**

#### ☐ Fault Types

- Client-side fault
  - concerns the client device
- Network-side fault
  - includes corruption, delay, reordering, duplication, and loss of packets
- Server-side fault
  - results in the silence or malfunctioning of the processing server

#### ☐ Fault Models

- Byzantine fault
  - occurs arbitrarily and maliciously, causing the system to behave incorrectly
- Fail-stop fault
  - has a deterministic impact on a subsystem component, causing it die silently
  - inactive during failure

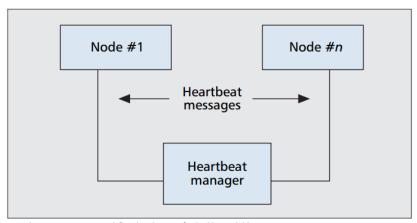
#### **Failure Detection Approaches**

#### **☐** Requirement

- It should detect failures as soon as they occur so that the framework can quickly trigger the failure recovery procedure.
- It must be robust enough to ensure that only one error-free instance of the service is running at once.

#### **☐** Heartbeat Monitoring

 Based on the explicit and periodic exchange of heartbeat messages between replicas.



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### **Failure Detection Approaches (Con't)**

#### **☐** Heartbeat Monitoring

Two monitoring types:

#### The monitor process

function failure\_detector(Host h)
On receive {Heartbeat\_Hello} from h
return up;
After n\*δ
return crashed;

#### The monitored process

procedure Availability\_announce() Forever Send{Heartbeat\_Hello} to the monitor Wait  $\delta$ 

Push-based heartbeat monitoring

#### The monitor process

function failure\_detector(Host h)

Send {Heartbeat\_Hello} to the receiver

Wait \( \delta \)

On receive {Heartbeat\_Reply}

return up;

After n\*\( \delta \)

return crashed;

The monitored process

procedure Availability\_announce()

Forever

On receive {Heartbeat\_Hello}

Send{Heartbeat\_Reply} to the monitor

Pull-based heartbeat monitoring

#### **Failure Detection Approaches (Con't)**

- □ Problem with Heartbeat Monitoring
  - Heartbeat monitoring is generally used to detect a node or link failure
  - Failure could occur at a smaller level
    - such as at process level

#### **☐** Solution

- Watchdog timer is an inexpensive solution
  - process being monitored must reset a timer before it expires
  - otherwise, it is assumed to have failed
- Problems with Waterdog
  - only deterministic runtime process can be monitored
  - partially failed process can still reset the timer

### Replication Service Replication Concept

#### ■ Replication Concept

- Recovery of a service by replicating its related states
- When failure occurs The traffic is taken over by an elected backup node

#### ■ Requirements

- Transparency
  - needs to achieve a client-side transparent failover, already established sessions need to be recovered in case of failure
- Overhead
  - measured by the cost of replication process during failure-free period
- Consistency
  - needs replicas to maintain same view of the replicated states

#### **☐** Replication Approaches

- Leader/follower
- **Active Replication**
- Checkpointing
- Message Logging
- Hybrid Approach

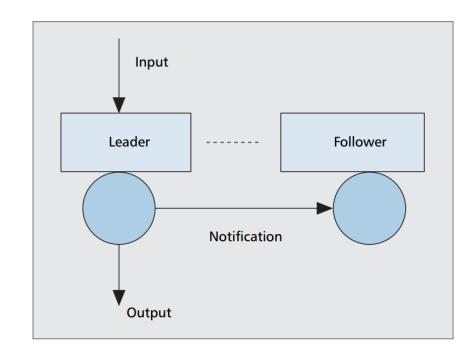
### Replication Leader/follower Approach

#### Idea

- Let a replica (leader) perform action first;
- Then leader notifies followers the results;
- Replicas update their state.

#### **Evaluation**

- Performs well with read-only files
- Not appropriate for processes modifying files concurrently
- Performs poorly when large volumes of info involved



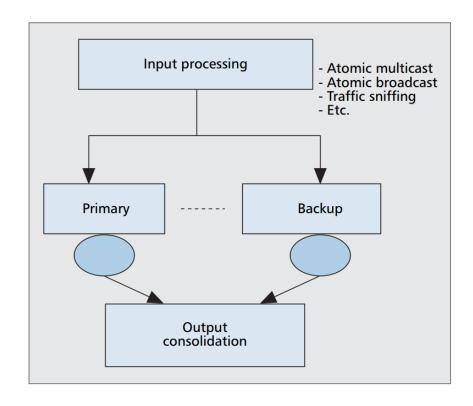
### **Active Approach**

#### ☐ Idea

- All nodes to receive and concurrently process the offered network traffic
- Its objective is to ensure all replicas maintain same state and guarantee only one server replies to client

#### □ Evaluation

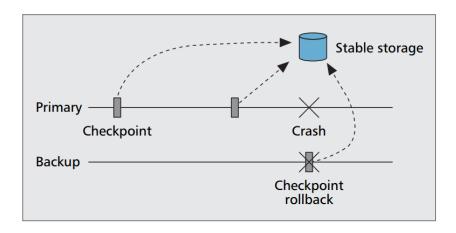
- Leader does not need to forward data to followers
- Further processing is required to ensure consistency
  - Atomic Multicast Protocol
  - Intermediate Gateway or Proxy
  - etc.



### **Checkpointing Approach**

#### □ Idea

- State is periodically copied either to standby servers or to a stable storage
- Incremental Checkpointing checkpoints each time change occurs
- Time-line Checkpointing checkpoints state periodically



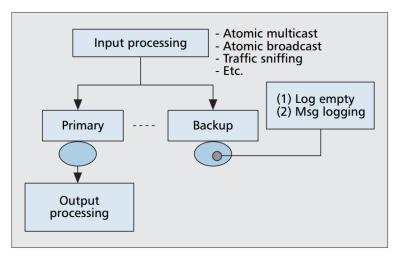
#### Evaluation

- Aggressive approach has high cost and adds latency
- Time-line approach's time-to-check value affects overhead and number of rollback operations

#### Message Logging Approach

#### □ Idea

- To store or log all the messages delivered to the primary server on stable storage or a replica
- Dependency-based Logging flushes the log space once full
- Optimistic Logging flushes periodically or at a given threshold



#### **□** Evaluation

Recover time takes longer than checkpointing approach

### **Replication Approaches Compare**

- Active replication and Message logging need server to be deterministic
- Active replication has the best recovery time
- Message logging needs longest recovery time

	Active replication	Message logging	Checkpointing
Resource usage	-Requires a dedicated backup	–Requires an idle backup	-Frequent checkpoint is costly
State preservation frequency	–States are created on the fly	-Connection-level messages are logged -Application-level messages are logged	–With every state change, etc.
Recovery time	–Short	–Long (message log replay)	-Less than the time required in the logging scheme
Failure-free overhead	-Active replication scheme dependent	–Additional delay	–The commit delay overhead
Nondeterminism handling	-Must be handled by the active replication method	<ul> <li>–Issue for the connection and application level</li> </ul>	–Undefined
Need for message interception	–Depends on the primary/ backup topology	–Depends on the primary/backup topology	-Depends on the primary/backup topology

### Failover

#### **Failure Recovery Concept**

- ☐ Failure recovery is followed by detection
  - Its objective is to increase both availability and reliability
  - Network identity takeover is the first step
  - Further steps needed to meet reliability requirement
    - Transport-level failover
    - Session/Application level failover

#### **Network-level Failover**

#### ☐ Idea

- Provide replicas the means to take over the network identity of the legitimate processing server if it fails.
- It provides an acceptable level of service availability

#### **□** Approaches

- Link Aggregation Protocol
  - allows the use of multiple Ethernet network interfaces or links in parallel
- ARP-Spoofing-based network Identify Takeover
  - backup node takes over the virtual IP by flooding gratuitous ARP message
- Virtual Router Redundancy Protocol
  - virtual router abstracts a cluster of routers servicing hosts in the same network
- Static NAT-based IP takeover
  - traffic first offered to the entry point before assigning to a server

### Failover

#### **Transport-level failover**

- □ Idea
  - Should the primary server fail, the already established flow is taken over by an elected backup while avoiding its interruption.
- □ Approaches
  - FT-TCP
  - Transparent Connection Failover
  - ST-TCP

#### **Session/Application Level Failover**

- □ Idea
  - Require the elected replica to failback each associated state
- □ Approaches
  - Synchronize the primary node's system call at each replica
  - Identify nondeterministic behaviour at the application level and synchronizing at those point
  - Use checkpointing to save the primary's application level state

### Conclusion Paper Conclusion

- ☐ This paper provides a comprehensive overview of the building blocks of fault tolerance frameworks.
  - Fault model and failure detection approaches
    - different existing Internet server fault models
    - state-of-art failure detection approaches
  - Service replication concepts, approaches and issues
    - different states required to be replicated
    - replication approaches and their major limitations
  - Failure recovery approaches and issues
    - failover at Network, Transport, Session and Application level

### Conclusion Questions Raised

- ☐ Why, as shown in FT framework constraints figure, the increase of resource does not affect the performance and fault tolerance?
- ☐ Why the current FT frameworks lacks transport- nor session/application level failover support despite of the increasing need of next-generation Internet services?
- ☐ How content inspection can be used to identify the source of nondeterministic behavior at Application level failover?